



PRIVACY POLICY

ELYNDOR GROUP

LAST UPDATED: MARCH 22ND, 2026

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Privacy Policy**Error! Bookmark not defined.**

Effective Date: Oct 10, 2025 **Last Updated:** March 22nd, 2026

Elyndor Group (“we,” “us,” or “our”) operates <https://elyndorgroup.com/> (the “Site”). This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our Site or create an account with us.

By using the Site, you agree to the collection and use of information as described in this policy.

1.1 INFORMATION YOU PROVIDE DIRECTLY

When you create an account or interact with forms on our Site, we may collect: - Name - Email address - Password (stored securely, never in plain text) - Any other information you voluntarily submit (e.g., through contact forms or account settings)

1.2 INFORMATION COLLECTED FOR IDENTITY VERIFICATION AND COMPLIANCE

Because we are a financial services company, we are required by law to verify your identity and monitor for suspicious activity under applicable Anti-Money Laundering (AML) and Know Your Customer (KYC) regulations, including the Bank Secrecy Act and USA PATRIOT Act. To meet these obligations, we may collect: - Full legal name, date of birth, and residential address - Government-issued identification (e.g., driver’s license, passport, or state ID number) - Social Security Number or other government-issued taxpayer identification number - Source of funds or income information, where required - Financial account information (e.g., linked bank account or payment details) - Employment or occupation information, where required for risk assessment

We collect this information because it is legally required for us to open and maintain your account, and we are not able to offer certain services without it.

1.3 INFORMATION COLLECTED AUTOMATICALLY

When you visit the Site, we automatically collect certain information through cookies, web beacons, and similar tracking technologies, including: - **Analytics data** — pages visited, time spent on the Site, links clicked, referring/exit pages, and browser/device type - **Location data** — general geographic location (e.g., city or region) inferred from your IP address. We do not collect precise GPS location unless you explicitly provide it. - **Cookies** — small data files stored on your device to remember preferences and support analytics (see Section 5 below)

1.4 INFORMATION FROM THIRD PARTIES

We may receive information about you from: - **Analytics providers** (e.g., Google Analytics), to help us understand how visitors use the Site - **Identity verification and credit reporting services**, to confirm your identity, screen for fraud, and satisfy KYC obligations - **Government and regulatory watchlists**, such as sanctions and politically exposed persons (PEP) screening databases (e.g., OFAC's Specially Designated Nationals list), which we check as part of our AML compliance program

We use the information we collect to: - Create and manage your account - Provide, operate, and maintain the Site - Understand how visitors use the Site so we can improve content and functionality - Communicate with you, including responding to inquiries and sending account-related notices - Detect, prevent, and address technical issues, fraud, or misuse of the Site - **Verify your identity and eligibility to open and maintain an account**, as required under applicable AML/KYC laws - **Monitor transactions and account activity** for suspicious or potentially illegal activity, and file reports with regulators where legally required (e.g., Suspicious Activity Reports) - **Screen against government sanctions and watchlists** before and during your use of our services - Comply with legal, regulatory, and law enforcement obligations

We do **not** sell your personal information to third parties.

We may share your information with: - **Service providers** who perform services on our behalf (e.g., hosting providers, email delivery services, analytics providers, identity verification vendors), under obligations to protect your data - **Financial regulators and government authorities**, including agencies such as FinCEN, and as required under the Bank Secrecy Act, USA PATRIOT Act, and other applicable AML/KYC laws — for example, when filing Suspicious Activity Reports or Currency Transaction Reports - **Legal authorities**, if required to comply with a subpoena, court order, or other legal process, or to protect the rights, property, or safety of [Company Name], our users, or others - **Business transfers**, such as a merger, acquisition, or sale of assets, in which personal information may be transferred as part of that transaction

We do not share your information with third parties for their own independent marketing purposes without your consent. Disclosures required under AML/KYC law are mandatory and are not something you can opt out of while maintaining an account with us.

We retain your personal information for as long as your account is active or as needed to provide you services. Because we are subject to AML/KYC recordkeeping requirements, we are legally required to retain identity verification records, transaction records, and related documentation for a minimum period after your account is closed (typically at least five years, as required under the Bank Secrecy Act and

related regulations), regardless of any account closure or deletion request. After the applicable legal retention period expires, we will delete or anonymize your personal information unless further retention is required to resolve disputes or enforce our agreements.

We use cookies and similar technologies to: - Keep you logged in to your account - Understand site traffic and usage patterns (analytics) - Remember your preferences

You can control cookies through your browser settings, including blocking or deleting them. Note that disabling cookies may affect certain features of the Site, such as staying logged in.

Depending on your location, you may have rights regarding your personal information, including the right to: - **Access** the personal information we hold about you - **Correct** inaccurate information - **Delete** your account and associated personal information, subject to the AML/KYC recordkeeping requirements described in Section 4 - **Opt out** of non-essential cookies and analytics tracking

Please note that identity verification and transaction records collected for AML/KYC compliance cannot be deleted on request while we remain subject to applicable recordkeeping laws, even after your account is closed.

To exercise any of these rights, contact us support@elyndorgroup.com. We will respond to verified requests within a reasonable timeframe.

We implement reasonable administrative, technical, and physical safeguards designed to protect your personal information from unauthorized access, disclosure, alteration, or destruction. However, no method of transmission over the internet or electronic storage is 100% secure, and we cannot guarantee absolute security.

As a financial institution, we are also subject to the Gramm-Leach-Bliley Act (GLBA) and its implementing regulations, which govern how we handle “nonpublic personal information” (NPI) about our customers.

- We collect NPI as described in Section 1 to provide financial products and services to you and to comply with AML/KYC and other legal obligations.

- We do not disclose NPI to nonaffiliated third parties for their own marketing purposes, except as permitted by law (e.g., to service providers who help us operate our business, or as required by regulators and law enforcement).
 - You will receive an annual privacy notice describing our information-sharing practices as required under GLBA, and you may have the right to opt out of certain disclosures to nonaffiliated third parties, if applicable, under separate notice.
 - Nothing in this section limits our ability or obligation to share information as required under AML/KYC, sanctions, or other applicable law.
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The Site is not directed to individuals under the age of 18, and we do not knowingly collect personal information from anyone under 18. If we become aware that we have collected personal information from someone under 18, we will take steps to delete that information.

The Site may contain links to third-party websites. We are not responsible for the privacy practices or content of those websites. We encourage you to review the privacy policies of any third-party sites you visit.

We may update this Privacy Policy from time to time. When we do, we will revise the “Last Updated” date at the top of this policy. We encourage you to review this policy periodically to stay informed about how we protect your information.

If you are a California resident, the California Consumer Privacy Act (CCPA), as amended by the California Privacy Rights Act (CPRA), gives you additional rights over the personal information we collect about you. This section supplements the disclosures elsewhere in this Privacy Policy.

Note on financial information: Personal information that we collect, use, and disclose in connection with providing financial products and services — and that is already subject to the Gramm-Leach-Bliley Act described in Section 8 — is generally exempt from the CCPA/CPRA. The rights below apply to information we collect about you that falls outside that exemption (for example, general Site usage data and analytics).

12.1 CATEGORIES OF PERSONAL INFORMATION WE COLLECT

In the preceding 12 months, we have collected the following categories of personal information, as defined by the CCPA: - **Identifiers** — name, email address, IP address - **Internet or other electronic network activity** — browsing behavior, pages visited, analytics data - **Geolocation data** — general location inferred from IP address - **Account information** — login credentials associated with your account

We collect this information for the business and commercial purposes described in Section 2 above (operating the Site, maintaining your account, analytics and improvement, security, and legal compliance).

12.2 SALE OR SHARING OF PERSONAL INFORMATION

We do not sell your personal information for money. We also do not “share” personal information, as that term is defined under the CPRA, for cross-context behavioral advertising.

If this changes in the future, we will update this policy and provide a mechanism for you to opt out, such as a “Do Not Sell or Share My Personal Information” link.

12.3 YOUR CALIFORNIA PRIVACY RIGHTS

As a California resident, you have the right to: - **Know** what personal information we have collected, used, disclosed, and (if applicable) sold or shared about you – **Delete** personal information we have collected from you, subject to certain exceptions (including the AML/KYC and GLBA recordkeeping requirements described in Sections 4 and 8) – **Correct** inaccurate personal information we maintain about you – **Opt out** of the sale or sharing of your personal information (though as noted above, we do not currently engage in either) – **Limit the use of sensitive personal information**, to the extent we collect any – **Non-discrimination** — we will not deny you goods or services, charge you different prices, or provide a different level of service because you exercised any of these rights.

12.4 EXERCISING YOUR RIGHTS

To exercise any of these rights, contact us at [Contact Email] with the subject line “California Privacy Rights Request.” We may need to verify your identity before processing your request (e.g., by confirming information tied to your account). You may also designate an authorized agent to make a request on your behalf, subject to our ability to verify that authorization.

We will respond to verifiable requests within the timeframes required by California law.

12.5 SHINE THE LIGHT

California residents may also request information once per year about any personal information we may have disclosed to third parties for their direct marketing purposes in the preceding calendar year. As noted above, we do not share personal information for third-party direct marketing purposes.

If you have questions or concerns about this Privacy Policy or our data practices, please contact us at: Elyndor Group | Corporate Email: support@elyndorgroup.com |